# Hazlewoods and data protection

## YOUR RIGHTS

## **RIGHT TO BE INFORMED**

Our privacy policy provides the information we need to provide you with under 'The right to be informed'. We will email or post you a copy of this policy upon request.

### **RIGHT TO ACCESS**

A right to copy of your personal data and other supplementary information (most of this is contained within the current privacy notice).

### **RIGHT TO RECTIFICATION**

Where you believe your personal data is inaccurate or incomplete, you can request us to rectify this.

## **RIGHT TO ERASURE**

In certain circumstances, you can request for your personal data to be erased from our records. This is also known as the 'right to be forgotten'.

#### **RIGHT TO RESTRICT PROCESSING**

You can ask us to stop processing your data where you consider it to be inaccurate or we are using it unlawfully, when we no longer need the information but you wish us to keep it or otherwise believe that we not have a legitimate reason for processing it.

#### **RIGHT TO DATA PORTABILITY**

Individuals have the right to receive personal data they have provided to a controller in a structured, commonly used and machine readable format. It also gives them the right to request that a controller transmits this data directly to another controller. This right only applies where the lawful basis for processing is consent or for the performance of a contract; and where Hazlewoods is carrying out the processing by automated means.

## **RIGHT TO OBJECT (LEGITIMATE INTERESTS)**

You can object to the processing of your personal data where we have stated the legal basis is legitimate interests. We will only be able to continue processing your personal data where we can demonstrate compelling legitimate grounds, which override the interests, rights and freedoms of the individual, or where the processing is for the establishment, exercise or defence of legal claims.

#### **RIGHT TO OBJECT TO DIRECT MARKETING**

You can opt out of our direct marketing at any time via our preference centre or by contacting us using any of the contact details at the beginning of this policy.

### **RIGHTS IN RELATION TO AUTOMATED DECISION-MAKING**

You have the right not to be subject to a decision made solely by automated means. Hazlewoods does not undertake automated decisionmaking, as it is not suitable for the products or services we provide.

